



### About Cancun Vista

Cancun Vista is a group of Americans, Canadians and Mexicans living and working in Cancun, Mexico with a combined total of over 30 years experience in Mexico. We understand many people have concerns about traveling in Mexico. Our goal is to give you the most enjoyable vacation experience available in Mexico. There is no cost to you for our services. Our system allows you to advance reserve and pay for your tours and other activities at or below the rates you would pay here in Cancun. We issue vouchers that serve as your prepaid passports for your tours, activities and transportation.

Reserving with Cancun Vista insures you get what you want, when you want it!

## How the Cancun Vista System Works

- 1. You review www.CancunVista.com website and decide on the tours and/or other activities you would like to participate in while in Cancun.
- 2. You e-mail us, if necessary, and our staff will happily answer any questions that you have. We will also send you any additional information that you require to make your decisions.

- 3. You then go to our secure reservation page on our web site and fill in the information about the tours and/or other activities you have decided to reserve.
- 4. On the same secure reservation page you fill in the information concerning your credit card number, expiration date, etc.
- 5. When we receive your payment, we will e-mail you a voucher for your hotel and separate vouchers for each additional tour and activity. We will also send you additional helpful information, such as, what to bring and a map of where to go and what time to arrive.
- 6. You then print the vouchers (sometimes called e-tickets, or coupons) on your computer's printer and the additional information such as maps-, which will be attached to your confirmation e-mail. Bring them with you to Cancun, they are your prepaid "Passports" to your hotel and your tour activities while in Cancun. You will never be asked to meet any Cancun Vista representative and waste valuable vacation time. Your vouchers or e-tickets are your entrance tickets to tours, and activities.

#### The Vista Concierge

While on your trip, any reservation made with Cancun Vista will give you access to a Vista Concierge. Need another tour? Need a restaurant recommendation? Need anything not listed on our web sites? If you need any assistance at all while in



Cancun, call your Vista Concierge: (from Cancun 898-4312, from anywhere in Mexico 01-998-898-4312, from the United States 011-52-998-898-4312).

## The Advantages To Using Cancun Vista

- You have a friend in Cancun. We are in Cancun. We live and work here are available to help you with any situation that arises.
- You can plan and budget your vacation expenditures.
- Reserving your activities with Cancun Vista insures that you get what you want, when you want it.
- You know what activities and tours are available in the Cancun and Mayan Riviera area before you leave home.

- You don't waste valuable vacation time trying to book tours and activities while in Cancun.
- You have the confidence of knowing that there are no hidden costs or hidden conditions to participate in any of the activities or tours offered by Cancun Vista.
- Since our web site contains all the best tours available in the area and our e-mail experts can answer any of your questions you won't be leaving Cancun with thoughts like "Next time..." or "I should have..." or "If only..."
- You have confidence in knowing that all charges to your credit card are made through the ultra-secure NMI credit card processing gateway.
- In the event an activity or tour is canceled, for any reason, and you are unable to reschedule, you will receive an immediate refund to your credit card. Copies of the refund voucher are available immediately upon request via fax or e-mail. (Normal refund time for a cancelled tour reserved in your hotel lobby is 4 to 6 weeks.)
- You encounter no language barrier when dealing with Cancun Vista. We have English and Spanish speaking staff.
- You have access to the Vista Concierge. Your own personal source of information and assistance while in Cancun and the Mayan Riviera.

#### The Cancun Vista Guarantee

We guarantee you can change any tour or activity (excluding private boat charters\*) 24 hours or more before the activity or tour begins. Changes are made without fee or penalty.

Canceled activities will be charged a 5% credit card processing fee. <u>Click here</u> for our Cancellation and Changes Policy.

In the event an activity or tour is cancelled by the operator, for any reason, and you are unable to reschedule, you will be receive an immediate (48 hours or less) 100% refund to your credit card.

(Normal refund time, for a tour reserved and charged in Mexico, can be 4 to 6 weeks. This is because Cancun Vista does their banking in U.S. not in Mexico.)



You have our personal guarantee that we at Cancun Vista will help you make your vacation fun and exciting from the first "click" of the mouse until you get back home.

#### All About Cancun, Mexico

Want to know about **Cancun**, **Mexico** before you go? Well here is some information for you on Cancun Mexico.

Cancun did not exist before 1974. That was the year the first hotels opened in Cancun. One of the reasons Cancun was chosen for a tourist development by the Mexican Government is because of the Cancun attractions. Cancun has more natural attractions than most cities in the world. Having some of the clearest water in the world, whitest beaches in the world, jungle to explore and the fact there are more things to do in Cancun than you will have time for on your vacation or holiday are all excellent reasons to go. You will need to return to Cancun several times just to do all the Cancun tourist attractions.

If you are interested in the Cancun tourist attractions then you are in the right place for the world's largest selection of great things to do in Cancun.

Cancun has some of the best archeological tours in the world. There is Chichen Itza, one of the Seven Wonders of the World, and Tulum another Mayan archeological site that sits on the only bluff on the entire Yucatan Coastline. Add to that Cancun deep sea fishing which is some of the best in the world, makes Cancun a must visit tourist destination. But the Cancun tourist attractions do not end there. You can also choose from more Swim with the Dolphin programs than any other place in the world. Then let's go for a day sail on a Cancun catamaran tour to Isla Mujeres for day of fun and



sun. Snorkeling at its best is to be had off the island of Isla Mujeres.

**Isla Mujeres** is an island that sits about 5 miles off the coast of **Yucatan** and is visible from **Cancun**. It creates a natural area of calm water between the **island and Cancun** which is perfect for **sailing** and enjoying the day on the water without worries about getting seasick.



# Contact Us

Zatara, LLC dba Cancun Vista P.O. Box 6500 Vail, CO 81658 Toll Free from the U.S.A. or Canada 1-800-860-5917 All others 1-210-579-0634 In Mexico: (998) 892-3967

*E-Mail:* Information@CancunVista.com *Website*: http://www.cancunvista.com/